



**Warranty Services**

Our Warranty Services teams are available Monday – Friday between 8:30 am to 4:30 pm.

PHONE: 437-993-1083

EMAIL: [GlenwayHomeOwnerPortal@andrinhomes.com](mailto:GlenwayHomeOwnerPortal@andrinhomes.com)

**Emergencies**

The following are Warranty Emergencies:

- a total loss of heat or electrical power in your home
- A major water leak from the interior
- water penetration from the exterior
- A natural gas leak

After-Hour Emergency Contacts are listed below. Update your Andrin Warranty Services contact as soon as possible so we can support you in resolving any issues covered by your warranty.

**EMERGENCY CONTACTS:**

Service Provider	Contractor	Contact #/Email
Loss of Heat Loss of Hot Water	Reliance Home Comfort	1-888-837-1451
Loss of Electricity Water Penetration	AA Property Management & Associates Inc.	(416) 230-1867
Natural Gas Leak	Enbridge Gas	1-866-763-5427
Water Leak (Indoor)	Riva Plumbing	416-624-0888 <a href="mailto:john@rivaplumbing.com">john@rivaplumbing.com</a>

\*\*\***Note:** Only Andrin approved and certified trades may service your home.\*\*\* **Post Warranty:** We recommend that you only ever use fully certified trades when servicing your home.