



## 24-HOURS CLAIM FORM

To submit NEW items for repair within 24 hours of your Date of Possession, complete this form and submit it to [CustomerCare@AndrinHomes.com](mailto:CustomerCare@AndrinHomes.com)

HOMEOWNER NAME		CONTACT NUMBER	
EMAIL ADDRESS		LOT NUMBER	
MUNICIPAL ADDRESS		COMMUNITY NAME	
DATE OF POSSESSION		PDI DATE	

List below any surface damage to your **exterior soffit, exterior eaves trough, flooring, countertops, cabinetry, or staircase** that you observe, **PRIOR** to any appliance deliveries and/or move-in deliveries. Please be descriptive with the locations of the items and as well provide a photograph of each item showing the general location in the room/area. Any items not reported within 24-Hours can be excluded from warranty coverage. Please do not repeat any of your PDI Items.

Check if Observed	Feature / Finish	Room / Area	Details / Location	Picture Attached
	Front Porch Aluminum Soffit/Ceiling	Exterior		
	Front of Home Eaves Trough	Exterior		
	Floor Tile scratches or cracks			
	Hardwood Flooring scratches or gouges			
	Carpet stains			
	Staircase and railing scratches or gouges			
	Countertop scratches or chips			
	Cabinet door/drawer scratches or chips			

Report surface damage to trim work, walls or doors on your Tarion 30-Day Claim Form.

DATED		Homeowner SIGNATURE	
DATED		Homeowner SIGNATURE	

**\*Andrin Homes confirms that it has inspected the home on or immediately before the Date of Possession and has documented on film such inspection. Andrin Homes also reserves the right to personally inspect and/or assess any item listed on this Form. An appointment for such inspection and/or assessment may be set up after submission of this Form, at Andrin's sole discretion.**